

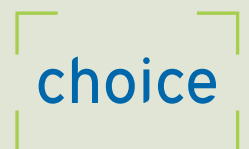
2020

Sustainable Consumption
The Obesity Pandemic
The Ethics of Drug Promotion
Consumer Credit and Debt

Holding Corporations to Account

18th Consumers International World Congress

Luna Park, Sydney, Australia
29 October–1 November



About Consumers International

Consumers International (CI) is the global federation of consumer organisations. We are the only independent global campaigning voice for consumers, with over 220 member organisations in 115 countries. Together, we are building a powerful international consumer movement to help protect and empower consumers everywhere.

About CHOICE

CHOICE is an independent, not-for-profit organisation that's been researching and campaigning on behalf of consumers since its foundation in 1959. With over 200,000 subscribers to our information products, we're the largest consumer organisation in Australia. Our aim is to tackle the issues that really matter to consumers, arming them with the information to make confident choices and purchases, and lobbying for change when consumers are getting a raw deal.

About Congress 2007

Consumer demands for corporate transparency, accountability and responsibility have never been so pressing. This event will focus on four key areas within an accountability theme: the impact of consumption on our planet, marketing, credit and debt, and what we eat.

Congress topics

- Sustainable Consumption
- The Obesity Pandemic
- The Ethics of Drug Promotion
- Consumer Credit and Debt

Each key area will be explored in a half-day session of plenaries and sub-plenaries. The programme has been developed with a view to providing delegates the opportunity to hear from internationally renowned experts, engage in insightful debates, and attend action-orientated workshops showcasing the work of consumer organisations around the world.

Who should attend

As well as being an essential forum for government regulators and academics to exchange experiences, this is the main event for leading consumer organisations and agencies worldwide. Other important stakeholders who are encouraged to attend the event include UN bodies, international and inter-governmental organisations, industry and civil society organisations. The event is also open to members of the general public.

Sydney the host city

Sydney is Australia's largest and oldest city and is situated on one of the world's most famous harbours. Many highlights include the Harbour Bridge, the Opera House, the historic Rocks area and many beautiful beaches the best known being Bondi and Manly.

Sydney is also home to the Royal Botanic Gardens and many National Parks. Sydney has some of the most fabulous restaurants in Australia and the most spectacular views. The airport is only 25 minutes from the heart of the city. A convenient railway service to the centre of the city is located underneath the international and domestic terminals.

Venue for the Congress

Luna Park

1 Olympic Drive, Milsons Point

Crystal Palace at Sydney's Luna Park is the venue for the Consumers International World Congress. Opened in 1935, it is situated near the northern pylon of the Sydney Harbour Bridge, the giant face and towers of the main entrance has since become the most recognisable feature along the northern foreshore.

Train services from the nearby Milsons Point station are only one stop from the CBD across the Harbour Bridge, or take a 10 minute ferry ride across the harbour from Luna Park Wharf to Circular Quay and Sydney's CBD.

Languages

Simultaneous translation in English, French and Spanish will be available for the Plenary Sessions only.

Congress materials

Congress materials' including programmes, papers received and public resolutions will be posted at

www.consumersinternational.org/congress as they become available.

Carbon offsetting

CI is committed to sustainable consumption. In order to promote a carbon neutral Congress, CI will ensure that carbon offsets are purchased in relation to all CI staff and Congress speaker travel. We encourage delegates to do the same.

The Climate Friendly site at www.climatefriendly.com/offset-air.php is one suitable vendor with Climate Friendly Gold option giving a 100% offset amount, Climate Friendly Silver option giving a 50% offset amount or you can simply choose an amount to donate.



Monday, 29 October 2007

9.00am Registration

6.00pm Welcome Reception

Tuesday, 30 October 2007

8.00am Registration

9.00am **PLENARY SESSION: Accountability**

Introducing the theme of corporate accountability, its relevance to the consumer movement and how it connects the four Congress sessions.

9.20am **PLENARY SESSION: Sustainable Consumption**

The global challenges of consumption and tackling climate change

10.45am Morning Tea

11.15am **CONCURRENT SESSIONS: Sustainable Consumption**

Comparative testing for sustainable lifestyles

Group purchasing models

CI Members campaign strategy session

12.00pm **PLENARY SESSION: Sustainable Consumption**

Action For International Business: Promoting Sustainable Consumption. What responsibilities, opportunities and benefits are there for business in promoting sustainable consumption?

1.15pm Lunch

2.15pm **PLENARY SESSION: The Obesity Pandemic**

Corporate Accountability and Consumer Action. The global nature of obesity, its causes and what needs to be done

3.15pm Afternoon Tea

3.45pm **CONCURRENT SESSIONS: The Obesity Pandemic**

Emerging trends and scientific research on food issues related to obesity

Food labelling: the state of the art

CI Members campaign strategy session

4.30pm **PLENARY SESSION: The Obesity Pandemic**

Good Food, Bad Food *including* The World's Worst Food Award 2007

7.30pm Conference Dinner

Wednesday, 31 October 2007

8.30am Registration

9.00am **PLENARY SESSION: The Ethics of Drug Promotion**

What are the health issues, and what more can be done to provide better information to consumers?

10.15am Morning Tea

10.45am **CONCURRENT SESSIONS: The Ethics of Drug Promotion**

Film documentary and director's Q and A

CI Members campaign learning and strategy session

Consumer voices and Best Consumer Campaign Award 2007

11.45am **PLENARY SESSION: Award Presentation**

Consumer Voices and Best Consumer Campaign Award 2007

12.30pm Lunch

1.30pm **PLENARY SESSION: Consumer Credit and Debt**

The problems faced by consumers around the world in accessing and dealing with credit and debt

3.00pm Afternoon Tea

3.30pm **CONCURRENT SESSIONS: Consumer Credit and Debt**

Practical Help for Consumers

CI Members campaign learning and strategy session

4.15pm **CLOSING PLENARY SESSION: Consumer Credit and Debt**

The macro viewpoint: how credit and debt affects economic growth

Thursday, 1 November 2007

9.00am **CONSUMERS INTERNATIONAL GENERAL ASSEMBLY**

- Council elections
- President election
- Constitutional amendments

- Council report
- AGM business

Participation in the General Assembly is open only to Full Members of Consumers International. Affiliate Members are welcome to attend as observers.

Registration fees

PLEASE NOTE: All prices are quoted in Australian Dollars and are inclusive of GST.

CI Member Organisation Registration

Current CI member registration fees Complimentary*
*Delegates from CI member organisations will only have their registration confirmed when their annual membership fees are fully paid.

Non-Member Full Registration

Corporate and Government agency	
Early (Payment received on or before 10 July 2007)	AU\$800
Late (Payment received after 10 July 2007)	AU\$900
NGO/Academic/Other	
Early (Payment received on or before 10 July 2007)	AU\$400
Late (Payment received after 10 July 2007)	AU\$500

Day Registration

Corporate and Government agency	AU\$500 per day
NGO/Academic/Other	AU\$300 per day

Registration inclusions

CI Member and full registration includes

- Attendance at Congress sessions (A small number of sessions are open to CI members only – see the programme for details)
- Complimentary tickets to Welcome Drinks Monday and Congress Dinner Tuesday
- Access to online registration kit
- All lunches, morning and afternoon teas as per the Congress Programme

Day registration includes

- Attendance at Congress sessions on the day of registration (A small number of sessions are open to CI members only – see the programme for details)
- Lunch, morning and afternoon teas as per the Congress Programme on the day of your attendance
- Access to online registration kit

Please visit www.consumersinternational.org/congress for details of how to register.

Payment procedure

Payment can be made by:

- Credit card – American Express, MasterCard and Visa
- Cheques made payable to: Conference Co-ordinators – Consumers Congress
- International bank draft made payable to Conference Co-ordinators, in Australian Dollars and drawn on an Australian bank
- Electronic Funds Transfer (EFT)
Conference Co-ordinators – Consumers Congress
Bank: ANZ **Branch:** Canberra City
BSB: 012-950 **Account No:** 9005-60329
Swift Code: ANZBAU3M
Please use a the following Transaction code:
CI + Delegates Surname (ie Transaction code CIJONES)

Cancellations

Cancellation and alteration policy

All alterations or cancellations must be made in writing and will be acknowledged by post, facsimile or email. Notification should be sent to:

Conference Co-ordinators
PO Box 139 CALWELL ACT 2905 AUSTRALIA
Facsimile +61 (0)2 6292 9002
Email: conference@confco.com.au

An administration fee of AU\$110.00 will be charged to any participant cancelling before 31 August 2007. All cancellations received after 31 August 2007 will be required to pay full registration fees. Substitute delegates will be accepted. Refunds will be issued after the conclusion of the event.

By submitting your registration you agree to the terms and conditions of the cancellation policy.

Social programme

Welcome reception

18.00 – 19.30
Monday 29 October 2007
Crystal Palace at Luna Park

Conference dinner

19.00 – 23.00
Tuesday 30 October 2007
Dockside, Cockle Bay Wharf



Accommodation

To book your accommodation at the special conference rates listed below, complete the appropriate section of the registration form. Bookings are subject to availability and should be made as soon as possible.

All amendments must be made in writing to Conference Co-ordinators and will be acknowledged by fax or post.

Your credit card details are required to book your room. Bookings cannot be made without a credit card guarantee.

Neither Conference Co-ordinators nor the hotel will make any charges against your credit card unless you cancel after 8 October 2007, in which case a fee of one night's accommodation will be charged (this fee will not apply if your room can be resold).

Full payment of your account will be required at the time of your departure. (Your hotel will provide a tax invoice on departure.)

Vibe Hotel North Sydney

88 Alfred Hotel, Milsons Point, North Sydney

Only 300 metres from Luna Park and only minutes from major sightseeing locations and the north Sydney shopping and entertainment areas. The rooms have an executive desk, full length mirror and tea and coffee making facilities.

Single/Twin/Double AU\$189.00 per night

Harbourview North Sydney

17 Blue Street, North Sydney

This four star boutique style hotel, boasts views of the city skyline and Harbour Bridge. The property is situated conveniently in the CBD of North Sydney and adjacent to North Sydney train station, which enables easy access to most of Sydney. The property offers broadband access, undercover parking, tea and coffee making facilities. Luna Park is only a 10 minute walk away.

Single/Twin/Double AU\$175.00 per night

Sydney Harbour Marriott Hotel

30 Pitt Street, Sydney

The Marriott is walking distance from many Sydney icons including the Opera House and the historic "Rocks" area. Luna Park is only a 10 minute ferry ride across Sydney Harbour. The property features luxurious bathrooms, oversized work desk with high speed internet connection. The hotel recently completed an AU\$37m renovation which included all guestrooms, bars and restaurants.

Single/Twin/Double AU\$290.00 per night

Glenferrie Lodge

12a Carabella Street, Kirribilli, North Sydney

Glenferrie Lodge is an historic Australian National Trust Building built in 1898, and is located on Sydney harbour in the suburb of Kirribilli. Luna Park and North Sydney CBD are only 10 minutes away. Rooms have individually controlled ceiling fans, dressing table, television, refrigerator and many rooms offer balconies where you are able to take full advantage of the harbour views. Reception hours are from 06.30 until 23.30. NOTE: All bathroom facilities are shared.

Single AU\$79.00 per night

Twin/Double AU\$99.00 per night

Domestic travel

Australia has three major airlines (for dialing outside Australia please visit the airline website for the correct international number):

Qantas

Phone: 13 13 13 Web: www.qantas.com.au

Virgin Blue Airlines

Phone: 13 67 89 Web: www.virginblue.com.au

Jetstar

Phone: 13 15 38 Web: www.jetstar.com

Climate

October is springtime in Australia. Sydney experiences an average of 20 sunny days in October with average temperatures ranging from a minimum of 13°C to highs of 22°C.

Travel from Sydney airport

Located in Mascot, Sydney Airport is approximately 8km from the central CBD. The airport is accessible by most forms of transport including, car, train, taxi or bus.

Taxis

Each terminal has its own taxi rank with supervisors. From the airport to North Sydney it will take approximately 35 minutes and cost AU\$35. From the airport to the heart of the city will take approximately 25 minutes depending on traffic and cost around AU\$25.00. Most taxis accept major credit cards, eg Visa, MasterCard and American Express.

Trains

A convenient railway service to the centre of the city is located underneath the international and domestic terminals.

Airport Link is a fast and easy way to reach the centre of Sydney. From the airport to the city takes approximately 13 minutes with trains running every 10 minutes. Stations are situated within walking distance to most city destinations. For more information please visit www.131500.com.au or contact Airport Link on +61 2 8337 8417.

Buses

There are many shuttle and bus services that operate to and from Sydney Airport, most require pre-booking.

For more information on public bus services and times visit www.sydneybuses.info.com.au

Airport Express bus provides connection between Domestic and International Terminals and the city. The service runs between 05.00 and 23.00 and runs approximately every 10 minutes. One-way ticket costs AU\$7.00 and return AU\$12.00.

For more information or the best route for your destination visit www.131500.com.au or phone 131 500.



Car rental

There are many car rental companies to hire from. Two of the main ones are:

AVIS

Phone: 13 63 33

Visit: www.avis.com.au

HERTZ

Phone: 13 30 39

Visit: www.hertz.com.au

Driving in Australia

When driving in Australia distances between cities are significant and should not be underestimated. Hire cars (rental cars) are readily available and reasonably priced, although petrol (gasoline) may be considered expensive (depending on your country of origin), in particular in rural and remote areas. You will need an international drivers licence and to familiarise yourself with Australia's road rules. Remember that in Australia you will be driving on the left hand side of the road. Check with your own motoring organisation or tourist office before considering hiring a car in Australia.

Australia uses metric measures and weights, ie kilograms (kg), kilometres (km) and litres (l).

Passports and visas

Everyone entering Australia must have a valid passport and visa. Australia's Electronic Travel Authority (ETA) is an electronically-stored authority for travel to Australia for short-term visits or business entry. It replaces the visa label or stamp in a passport and the removes the need for application forms. Your travel agent will know how to access this service. Congress 2007 participants require a Business (Short Stay) visa, even if some tourism activities are planned for part of the stay in Australia.

When issued as an ETA (electronically) it is called a 977 visa and allows for a single visit for up to 3 months within 12 months of it being granted. It is called a 456 visa if it is issued as a label into a passport (fee of AU\$65 payable). The 456 visa can be applied for at any Australian diplomatic office overseas.

ETAs are available for passport holders from 32 nationalities. To check availability for your country, and for more information, visit the Australian Department of Immigration website at www.immi.gov.au.

Customs

Australia enforces strict customs and quarantine laws. Visitors can find out more information through their travel agent or at www.aqis.gov.au and www.customs.gov.au

Tipping

There is no tradition of tipping in Australia, however, where service has been outstanding you may tip if you wish.

Electricity

Australia uses 240V AC power. The Australian three pin power outlet is different from many countries so visitors need an adaptor socket. Most hotels provide universal 110V outlets for electric shavers.

Currency

Australia's currency is dollars and cents and you will find ready access to ATMs that will allow you to use your credit cards (eg Visa and MasterCard) to access cash. Discovery Card is not accepted in Australia. Almost every retail outlet accepts Visa and MasterCard, and many accept American Express and Diners cards.

Australian States

For Tourism information on Australia's state visit the following sites:

VICTORIA Capital: Melbourne

Average Melbourne Spring weather: 12°C – 21°C

Web page: www.visitvictoria.com

City Highlights: Victoria Markets, galleries, shopping and restaurants

Regional Highlights: Wineries, Mornington Peninsula, Fairy Penguin Colony at Phillip Island

NEW SOUTH WALES Capital: Sydney

Average Sydney Spring weather: 13°C – 22°C

Web page: www.tourism.nsw.gov.au

City Highlights: Sydney Harbour Bridge, Opera House, Bondi Beach

Regional Highlights: Hunter Valley Wine District, beaches of the North and South Coast, the Blue Mountains

QUEENSLAND Capital: Brisbane

Average Brisbane Autumn weather: 16°C – 27°C

Web page: www.queensland-holidays.com.au

City Highlights: Outdoor eateries, Botanic Gardens and Southbank

Regional Highlights: Great Barrier Reef, Tropical Cairns in Far North Queensland, the Gold Coast, the Whitsunday Islands

TASMANIA Capital: Hobart

Average Hobart Spring weather: 8°C – 17°C

Web page: www.discovertasmania.com.au

City Highlights: The Antarctic Centre, Salamanca Place, Cadburys

Chocolate factory, local gourmet produce

Regional Highlights: Cradle Mountain, Historic Port Arthur

WESTERN AUSTRALIA Capital: Perth

Average Perth Spring weather: 12°C – 21°C

Web page: www.westernaustralian tourism.com.au

City Highlights: Historic Fremantle, City beaches, the Swan River

Regional Highlights: Rottnest Island, dophin feeding at Monkey Mia, the Kimberley Region famous for Broome Peals and Argyle Diamonds

NORTHERN TERRITORY Capital: Darwin

Average Darwin Spring weather: 25°C – 34°C

Web page: www.ntholidays.com

City highlights: Crocodile Farm, Fishing and spectacular sunsets

Regional Highlights: Kakadu National Park, Ayres Rock (Uluru), the Olgas and Katherine Gorge.

SOUTH AUSTRALIA Capital: Adelaide

Average Adelaide Spring weather: 10°C – 20°C

Web page: www.southaustralia.com

City Highlights: National Wine Centre, Historic Buildings, Glenelg Beach

Regional Highlights: Barossa Valley wine growing district, Flinders Ranges, Coober Pedy an underground opal mining town

AUSTRALIAN CAPITAL TERRITORY Capital: Canberra

Average Canberra Spring weather: 6°C – 19°C

Web page: www.canberraturism.com.au

City Highlights: Parliament House, Australian War Memorial, National Gallery, National Museum

Regional Highlights: Tidbinbilla Nature Reserve, Brindabella Mountains